

Northern Pacific Freight Group reserves the right to change or adjust any accessorial charge without notice. All interline shipments are subject to interline Carriers rules and regulations. Charges will be applied according to the terms of the billing of lading unless otherwise specified.

- 1. Additional Labour** **\$16.25 per person per 1/4 hr. or part thereof, min 2 hours**  
This charge applies where additional labour ("a helper") is requested or required to assist the driver in completing a job. The charge applies to the total time spent performing the work required, including the time spent travelling to/from the origin terminal.
- 2. Additional Delivery/Pickup** A charge may apply when a customer is paying a truckload rate and requires additional pickups/deliveries at different locations within the same city or within different cities.
- 3. Additional Services (eg. crane, pilot car, etc)** **20.0% of the service cost, min \$35.00**  
Any additional third-party services booked or coordinated by the Carrier will be billed at the rate of the service plus the surcharge rate. Additional services include cranes, pilot cars, towing expenses, brokerage fee, cross-dock charges, etc.
- 4. After Hours / Call Out Service** **\$115.00 per hour, min \$460.00**  
This charge may be applied to any LTL pickup, delivery or cross-dock service required before or after the terminal's regular daily service schedule or on weekends / statutory holidays. Hourly charge is subject to change without notice depending on the terminal region and/or the job requirements.
- 5. Appointment Deliveries** **\$20.00 per shipment**  
This surcharge may be applied where a specific appointed time of delivery is required or delivery during a specific range of time that does not allow the delivery to be completed within regular operating procedures. NPFG will do the delivery on a best effort basis and will not be liable for any consequential damages, costs, and/or fines as a result of shipment delays.
- 6. Attempted Pickup ("dead call")** **\$3.25 cwt, min \$35.00, max \$125.00**  
This surcharge may be applied to shipments where pickup was attempted but not completed at no fault of the Carrier. Pickups from rural areas may be subject to additional hourly charges.
- 7. Billing Adjustments** **\$7.50 per invoice**  
This charge will be applied when an invoice is required to be adjusted, and the reason for the adjustment is at no fault of the Carrier, and will be charged to the bill to party, regardless if it was an error caused by another party involved. Such adjustments include but are not limited to: changing of billing terms, amendments to any of the party name's, and additions/amendments of reference or purchase order numbers.
- 8. C.O.D. Service** Service not offered.

- 9. Credit Card Fees** **1.5% of invoice total**  
This surcharge may be applied to invoices or accounts that choose to pay their invoice(s) by credit card.
- 10. Customs In-Bond** **\$85.00 per shipment**  
This surcharge applies where a shipment is travelling on the Carrier's bond.
- 11. Customs Remanifest** **\$75.00 per manifest**  
This charge applies where the Carriers is required to remanifest a bonded shipment
- 12. Declared Valuation** **2.5% of declared valuation.**  
Maximum liability of the Carrier for loss or damaged goods will be the lessor of the depreciated actual value or \$2.00 per pound, unless valuation is declared on the original Bill of Lading. Declared valuation in excess of the \$2.00 per pound coverage is subject to the surcharge rate and Carrier acceptance
- 13. Detention with Power ("waiting time")**  **\$31.25 per truck and driver per 1/4 hr. or part thereof**  
This charge applies when, at no fault of the Carrier, there is a delay in the loading, unloading, or waiting for either to occur beyond the allotted "free time" for the shipment.
- Allotted free time will be assessed based on shipment weight:  
0 - 1000 lbs 15 mins free time  
1001 – 10,000 lbs 30 mins free time  
10,000+ lbs 60 mins free time
- Rate is based on LTL service only, and will be greater for truckload, flat deck, or specialty work services.
- 14. Document Image Request** **\$3.50 per image, min \$25.00 per request**  
This charge applies where a customer requests copies of documents (ie. bills of ladings or delivery receipts) to be sent to them (either mailed or emailed), outside of the standard billing process.
- 15. Fuel Surcharge**  
Rates and charges are subject to current fuel surcharge in effect at the time and place of shipping.
- 16. Mall Pickup/Delivery** **\$25.00 per shipment**  
This surcharge may be applied to shipments requiring pickup or to a mall or shopping center. Stores with that have their own loading dock direct into their receiving area will be exempt. This fee does not include appointment, power tailgate, or debris removal value add services.
- 5. Non-Labelled/Packaged Goods** **\$15.00 per shipment**  
This charge may be applied to shipments that are received without suitable shipping labels and/or are improperly packaged for general freight transport.
- 6. Notification ("call prior to delivery")**  
No charge will be applied where shipments require a notification before delivery ("call prior to delivery"). Notification is not necessarily immediately before delivery is attempted, but could be at anytime prior to the delivery. Any delivery times given will be considered estimates only, and cannot be considered guaranteed or understood as an appointment.

- 7. **Paper Invoice (Mailed)** **\$2.50 per invoice**  
This charge will be applied to clients who request paper invoices or backup documents to be mailed instead of receiving them email services.
  
- 8. **Personal Effects** Personal effects or used household goods will not be accepted unless they are properly packaged for transport. Such goods will be moved at owners' risk of damage and are not eligible for declared valuation service.
  
- 3. **Redelivery** **\$3.25 cwt, min \$35.00, max \$125.00**  
This surcharge may be applied to shipments where delivery was attempted but not completed at no fault of the Carrier. Redeliveries to rural areas may be subject to additional hourly charges.
  
- 4. **Residential / Non-Commercial Pickup/Delivery** **\$3.25 cwt, min \$55.00**  
This surcharge may be applied to freight picked up or delivered to a private residence location, regardless if the property operates as a business or not. The service charge only includes curbside delivery or delivery to the further point which is accessible by pallet-jack, where total shipment weight is greater than 100 lbs. Inside and/or multiple person delivery will be charged on an hourly rate basis. This fee does not include appointment, power tailgate, or debris removal value add services.
  
- 5. **Reweigh of Shipment** Shipments are subject to reweighing using weight and measure Canada approved scales.
  
- 6. **Storage Charges** **\$2.50 cwt per day (after 48 hours), min \$25.00 per day charge**
  
- 7. **Sufferance Warehouse / Airport Pickup** **\$35.00-225.00 per shipment, depending on origin location**  
This charge may be applied where shipments are required to be picked up from sufferance warehouse and/or airport warehouses, which often require additional driver or administration time to retrieve. For specific list of the locations and their associated charges, please consult Customer Service.
  
- 8. **Trailer Demurrage / Detention without Power** **\$100.00 per day per trailer.**  
This charge may be applied to trailers spotted at the shipper/consignee or where a full load is available for delivery but is held as a result/request of the consignee, in excess of the first 24 hours.  
  
**Plus \$125.00 per day for temperature-controlled trailer.**  
This charge will be applied in addition to the trailer demurrage rate, where a temperature-controlled device (heater or reefer unit) is required to be running during the detention period. This charge does not include any free period.

3. Accessorial charges and terms are subject to change without notice.